DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION September 2021

INSIDE THIS ISSUE

- Successful School Supply Drive
- Southeast Collection
- **After Hour Emergencies**
- Ace Program
- **Job Opportunities**
- **Policy Feature**

Board Meetings

- September 02, 2021
- **September 16, 2021**

Last Day to Pay

September 20, 2021 before 3:00 p.m.

Disconnection Date

September 21, 2021

Current Bills Due

September 27, 2021 before 3:00 p.m.

Office Closure

September 6, 2021

Office Hours

Monday thru Thursday

7:30 a.m. - 11:00 a.m. 12:00 p.m. - 5:30 p.m. **Friday**

8:00 a.m. - 11:00 a.m. 12:00 p.m. - 5:00 p.m.

"Whatever you want to do, if you want to be great at it, you have to love it and be able to make sacrifices for it." -Maya Angelou-



SUCCESSFUL BACK TO SCHOOL SUPPLY DRIVE

Dona Ana MDWCA would like to thank our members for a successful Back to School Drive this year. The donations we collected helped many students by providing the essential materials that are needed in the classroom. The Association could not have done it without your generous support. The recipients of the school supply donations went to Dona Ana Elementary. We would like to thank Cherie Love, Principal of Dona Ana Elementary and Teachers for accepting the supplies. Mrs. Love was very grateful, surprised and ecstatic to receive such a wonderful gift for her students.



HAPPY LABOR DAY FROM DONA ANA MDWCA!

SOUTHEAST COLLECTION SYSTEM UPDATE

We are excited to begin our final phase of the Southeast Collection System Project. The project is currently at 95% complete for design and is being reviewed by the funding agency. This phase is expected to begin construction in Winter of 2021. The construction will include the installation of approximately 55,000 Linear Feet (LF) of 4 - inch, 6 - inch. 8 - inch, and 10 - inch vacuum sewer pipe and related infrastructure including vacuum calve pits and buffer tanks. There will be over 500 new sewer connection that will be installed including service piping, wyes, cleanouts, air terminals, and septic tank abandonment.

This project will provide over 600 homes the option to connect to the sewer system and have their septic tank or cesspool removed. The project has received \$15,252,100 in funding with \$11,026,100 in grant funds and \$4,226,000 in a low cost loan. The funding for this project will include covering the cost of the impact fee or decommissioning of septic tank and cesspools for customers in the project area for over 500 homes. Starting March 1, 2021, the Association will begin accepting applications for homeowners who wish to connect to the system. The grant funds that will pay for the impact fee, decommissioning of the septic tank or cesspool, as well as the customers connection to the system will be granted on a first come first serve basis. Once we run out of funding for that part of the project any homes who wish to connect will be required to pay the full connection and impact fee as well as hire a certified plumber to complete the work on their private property. Refer to our website for a brief presentation under upcoming projects. Please contact one of our Customer Service Representatives for more information on signing up for service.

AFTER HOURS EMERGENCY

If you need to reach us after hours for a water or wastewater emergency please contact an Operator for assistance at (575)644-4027. Reporting the emergency on our website's Report a Problem will delay a response if reported after hours. These emails are only responded during regular business hours.

ACE PROGRAM

Dona Ana MDWCA is actively seeking a high school senior student enrolled in the 2021 – 2022 Ace Program to earn credit towards graduation by participating in a hands-on career opportunity, while getting paid! This office position will provide & develop new skills, form positive relationships with professionals and can provide valuable references for full-time employment, college admissions, and scholarships. To be considered you must reside in the district, submit a letter of interest, a completed application (which can be found on our website www.dawater.org) and a resume to Margo Lopez, Office Manager at margo@dawater.org. This position will remain open until filled.

JOB OPPORTUNITIES

Dona Ana Water is looking for a Certified Water/Wastewater Operator to join our team. We offer variety of highly competitive and comprehensive benefits for our employees, from health insurance to retirement. Please refer to our website at www.dawater.org to apply.

<u>POLICY FEATURE</u>

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

BACKFLOW PREVENTION AND CONTROL

Doña Ana Mutual as owner and operator of a regulated water supply system has responsibility under the Federal Safe Drinking Water Act and amendments to provide drinking water which is free from contaminants in excess of maximum contaminant levels as specified by state and federal regulations. The drinking water regulations adopted by the New Mexico Environment Department and amendments prohibit physical connections between a water supply system and any unregulated water source that is not protected from backflow. This policy prohibits and controls connections to the water supply system owned and operated by Doña Ana MDWCA through which a backward flow of gases, liquids, or solids could occur and contaminate the public water supply system. This policy establishes a new program for backflow prevention and control which will systematically and effectively protect the public water supply system. Practical information, measures, and specifications shall be contained in the Backflow Prevention and Control Manual (Manual), which is available from Doña Ana MDWCA Customer Service Department. This policy applies to all commercial and industrial water supply connections. Compliance with this policy is a precondition to receiving water service from Doña Ana MDWCA.

It is the general duty of both water provider and water user to prevent and control contamination of the water supply system. Prevention and control of backflow to the public water supply system and within the user's premises requires cooperation between Doña Ana MDWCA and the user. Doña Ana MDWCA responsibility extends from the source of water through its treatment and delivery to its meter at the user's service connection. The user's responsibility extends from the service connection to within and from his/her premises.

- 1) Doña Ana MDWCA is responsible for protecting the public water supply system from contamination caused by backflow. To this end, the Executive Director and designated agents shall develop, implement, and direct a systematic and effective program. All practical information, measures, and specifications of the program shall be published in the Manual, which will be updated periodically under his/her authority.
- 2) Doña Ana MDWCA is responsible for implementing the Backflow Prevention and Control Program. Responsibilities may include, but are not limited to, survey of system users, user notification, approval of installation design plans where appropriate, preliminary and detailed premise inspections, premises re-inspection, preparation of inspection reports, noncompliance evaluation, water shut-off notifications, maintain backflow prevention assembly records, and maintain lists of approved backflow prevention assemblies and certified testers.
- 3) The User shall be responsible for preventing contaminants from entering the public water supply system from user's water system. Users shall provide backflow prevention assembly(s) or airgap(s) as required by plumbing codes, Ordinance, Manual, and comply with laws, rules, and Policies pertaining to backflow prevention. For the full policy please see pages 16 thru 18 in our Policy Handbook.



Committed to provide quality water and sanitation services for members of our Community.

Physical

5535 Ledesma Dr. Las Cruces, NM 88007

Mailing

P.O. Box 866 Dona Ana, NM 88032

Office 575-526-3491

Emergency 575-644-4027

Website www.dawater.org

Servline
By HomeServe
575-449-8055

"Follow your passion, be prepared to work hard and sacrifice, and above all, don't let anyone limit your dreams."
-Donovan Bailey-



**