DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

March 2021



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Board Meetings:

- ♦ March 4, 2021
- March 18, 2021

Last Day to Pay:

♦ March 22, 2021

Current Bills Due

♦ March 25, 2021

Office Hours:

♦ Monday thru Friday 7:30 a.m. −11:00 a.m. 12:00 p.m.—5:30 p.m.

"The best luck of all is the luck you make for yourself"

-DOUGLAS MCARTHUR-



<u>ATTENTION</u> <u>ATTENTION</u> <u>ATTENTION</u> <u>ATTENTION</u>

March 25, 2021, is the last time Dona Ana MDWCA will be drafting credit card payments. We are sorry for any inconvenience this may cause you. You can go to our website and draft your payment from there, each transaction will cost the customer \$1.25. If you have any questions please contact our customer service department at 575-526-3491.

Late Penalties

Although we are currently not disconnecting customers for non-payment at this time. Please keep in mind that accounts with balances will continue to accrue late penalties and non-payment fees.

Day Light Savings Time - March 14



COVID-19 Assistance Relief Programs (If Available)

- Mesilla Valley Community of Hope-www.mvcommunitoffhope.org, click Covid-19 Housing Relief and fill out the application (if funds are available).
- ♦ St. Genevieve's Church (575)523-0974-need ID, proof of income, and utility bill.
- ♦ Holy Cross Church (575)526-1726-need ID, proof of income, and utility bill.
- ♦ Tierra Del Sol-(575)541-0477-Assistance for Seasonal Farmworkers and Migrant Farmworkers ONLY. Need ID, passport, birth certificates, social security cards for all members of the household, pay stubs, employment verification, all household income, 2018 and 2019 taxes with W-2, and registration with the selective service.
- ♦ Dona Ana County received \$9.3 million for rental and utilities relief. Go to www.donaanacounty.org for more information.

Audit

FY20 Audit Report has been submitted and approved by the State Auditor's Office. Please refer to our website www.dawater.org for additional information.

HAPPY ST PATRICK'S DAY FROM DONA ANA MDWCA!

Corned Beef and Cabbage Recipe

Ingredients

- ♦ 1 corned beef brisket (3-4 pounds)
- 1 onion, large chunks
- ♦ 3 cloves garlic
- ♦ 2 bay leaves
- ♦ 3 cups water
- 1 small head of shredded cabbage
- ♦ Salt
- Pepper
- ♦ 1 onion, diced
- ♦ Butter

District 3 Board Member

Corn Beef Instructions

Chop onion into large chunks and place on the bottom of a slow cooker, add corned beef, top with seasoning packet. Pour water into slow cooker until it covers the corned beef, add garlic and bay leaves. Cook on low for 10-12 hours. Slice corned beef across the grain.

Cabbage Instructions

Add shredded cabbage to boiling water. Cover the pot and simmer 7-9 minutes until the cabbage has softened. Remove from pot, drain and put in frying pan. Sauté onion with butter, then add cabbage. Salt and pepper to taste.

DAMDWCA is seeking a Board Member who resides in District 3. A Board Member is expected to maintain their leadership role through the use of reasonable care and good judgement for making decisions on behalf of the interest of the Association while complying with governing documents. Please contact our office at 575-526-3491 for more details.

Water Conservation

The Association stives to encourage our water users to conserve water when it is possible. In our Southwestern community water is a precious commodity that must be carefully conserved to ensure we continue to have adequate supplies well into the future. While our current ground water (wells) are adequate for our current needs this may not be the case in the future. As such we must look for various ways of stretching those supplies. Water conservation represents one of the best ways to provide for our future needs.

Southeast Collection System Update

We are excited to begin our final phase of the Southeast Collection System Project. The project is currently at 95% complete for design and is being reviewed by the funding agency. This phase is expected to begin construction in Winter of 2021. The construction will include the installation of approximately 55,000 Linear Feet (LF) of 4 - inch, 6 - inch, 8 - inch, and 10 - inch vacuum sewer pipe and related infrastructure including vacuum calve pits and buffer tanks. There will be over 500 new sewer connection that will be installed including service piping, wyes, cleanouts, air terminals, and septic tank abandonment.

This project will provide over 600 homes the option to connect to the sewer system and have their septic tank or cesspool removed. The project has received \$15,252,100 in funding with \$11,026,100 in grant funds and \$4,226,000 in a low cost loan. The funding for this project will include covering the cost of the impact fee or decommissioning of septic tank and cesspools for customers in the project area for over 500 homes. Starting March 1, 2021, the Association will begin accepting applications for homeowners who wish to connect to the system. The grant funds that will pay for the impact fee, decommissioning of the septic tank or cesspool, as well as the customers connection to the system will be granted on a first come first serve basis. Once we run out of funding for that part of the project any homes who wish to connect will be required to pay the full connection and impact fee as well as hire a certified plumber to complete the work on their private property. Refer to our website for a brief presentation under upcoming projects. Please contact one of our Customer Service Representatives for more information on signing up for service.

<u>Seeking Public Input</u>

Dona Ana MDWCA invites the community to participate in an opportunity to give input for up coming projects. We currently have four projects that we are accepting public input for:

- ♦ Dona Ana Water Tank Rehabilitation Project
- ♦ Picacho Hills Arroyo Project

- Southeast Collection System Project
- ♦ West Mesa Water System Project

Details regarding these four projects can be found on our <u>Upcoming Projects Page</u>. Deadline for feedback is midnight on Wednesday, March 31, 2021. Please submit your input by emailing <u>publicinput@dawater.org</u>. If you wish to submit a comment for one of the projects above the complete project name must be in the subject line. Please utilize the names provided above to ensure that your comment is reviewed for the correct project. If the complete project name is not used or any other information in included in the subject line it may result in your input not being received. The input submitted will not receive a response but will be complied and reviewed as part of the project.

Policy Feature

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

Unmetered/Unbilled Service Error

Where a user has not been billed, undercharged, or overcharged for applicable utility service (water and wastewater), the period to be retroactively billed or refunded shall not exceed three (3) months when metered data is available. Where metered data is not available, estimated consumption based on similar type utility service will be the basis of estimating volumetric amounts. For the full policy, see page 2 in our Policy and Procedures Handbook.



Committed to provide quality water and sanitation services for members of our Community.

Physical

5535 Ledesma Dr. Las Cruces, NM 88007

Mailing

P.O. Box 866 Dona Ana, NM 88032

Office

575-526-3491

Emergency

575-644-4027

Website

www.dawater.org

Home Serve USA

575-449-8055

"Opportunity is missed by most people because it is dressed in overalls and looks like work"

-Thomas Edison-

