

DOÑA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

January 2026



Board Meeting
January 15, 2026
at 3:00 P.M.

Last Day To Pay
January 20, 2026
before 3:00 P.M.

Disconnection Date
January 21, 2026

Current Bills Due
January 26, 2026
before 3:00 P.M.

Office Closure
January 1, 2026
January 2, 2026
January 19, 2026

Office Hours
Monday-Thursday
7:30 A.M.-5:30 P.M.
Friday
8:00 A.M.-5:00 P.M.



2026

**"The magic in new be-
ginnings is truly the
most powerful of
them all."**

-Josiyah Martin-

LOBBY UPDATE

Our office is currently undergoing construction, and the lobby access will be temporarily closed this month. We are still available to assist you with your utility service needs by phone and email. To assist you with making your payment, please feel free to utilize our online services, IVR (over the phone), and kiosks. We have 2 kiosks available outside our facility 24 hours a day. We thank you for your patience and understanding as we work to serve you safely and efficiently. Please refer to our website at www.dawater.org or on the window adjacent to the front door of our office on how you can reach us to further assist your service needs.

REMINDER—MAILING ADDRESS

Please keep in mind that PO Box 15124, Sacramento, CA 95851-0124 is the new postal address for your monthly utility payments.

ANNUAL MEMBERSHIP MEETING

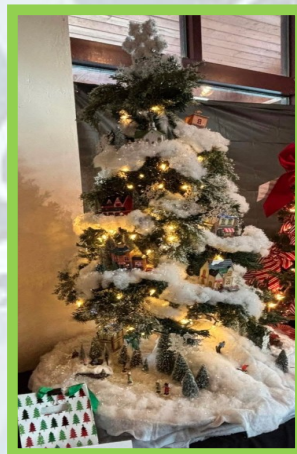
The Board of Directors would like to remind our members of the upcoming Annual Meeting scheduled at Dona Ana Elementary School on Wednesday, January 28, at 7:00 p.m. We ask our members to attend to hear about our upcoming activities, and provide further opportunity for the Association to address any questions and concerns. The agenda will be available on our website at www.dawater.org. We hope everyone can join us to learn more about the Association.

CUSTOMER UPDATE INFORMATION

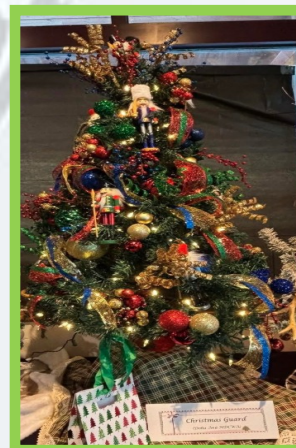
To better serve you in 2026, please update all of your contact information including phone number, change of address, add or remove a name, and e-mail. All customer forms can be found on our website at dawater.org under the Customers Tab. Please email the completed form to customerservice@dawater.org.

HOMEGROWN FOR THE HOLIDAYS

Doña Ana MDWCA donated three Christmas trees that were raffled off by the Doña Ana County 4-H members at the 11th annual HomeGrown for the Holidays at the NM Farm & Ranch Heritage Museum.



Snowy Pine Village



Christmas Guard



Sugar Snow Bakery

TOYS FOR TOTS

Our Toys for Tots drive was a massive success this year. We are incredibly grateful to our members. Because of your donations, countless children will wake up Christmas morning to a new toy. You've truly made a difference in their lives. From the bottom of our hearts, thank you again for helping us deliver hope and joy this Christmas!



WASTEWATER BILLING CALCULATIONS

This is a reminder that your water usage from mid-November 2025 to mid-February 2026 will be the basis for your annual wastewater calculations. Should you encounter a water leak during this time-frame, we will re-evaluate your account to consider an adjustment to your wastewater charges. Additionally, you are required to inform the Customer Service Department within three months of the leak and submit a receipt confirming that the leak has been repaired. For any inquiries, feel free to reach out to our Customer Service Department by emailing customerservice@dawater.org.

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

NEW CONNECTIONS-IMPACT FEES

A Water and Wastewater Development Impact Fee is assessed for each new connection to the Doña Ana MDWCA water and wastewater system based on water meter size.

The fee is also applicable to any increase in size of an existing meter. The fee will be assessed for any such increase in an amount representing the difference between the fee that would be imposed for the existing meter size and the fee imposed for the size of the proposed meter.

COLLECTION OF FEE

The Impact Fee may be paid in full at the time of application for service or payable in up to 48 monthly payments at 4% annual interest. This installment payment option is available only to Residential and Non-Rental water connections and to the property owners thereof.

GENERAL TERMS-APPLICABLE TO ALL IMPACT FEES

For property owners who enter into an installment payment option, whether they are the utility user or not (in the case of renters/lessees), the monthly payment amount will be billed to the property owner. Failure to pay the sums due may result in termination of all Association utility services to the property; in a lien being filed on the property; and in any other collection remedy available to the Association. In the event the property owner sells or transfers ownership of the property when there is a User Surcharge balance due, the full unpaid balance is due on or before Association utility service for the property is transferred to a new user. The "due on sale or transfer" requirement also applies to foreclosure, deed in lieu of foreclosure, or short sales, and to probate or death transfers. No penalties will be assessed for early payment of the development impact fee amount.

For the full policy please see page 35 in our Policy Handbook



**COMMITTED TO
PROVIDE QUALITY
WATER AND SANITATION
SERVICES FOR
MEMBERS OF OUR
COMMUNITY.**

Payment Address

**P.O. Box 15124
Sacramento CA,
95851-0124**

Physical

**5535 Ledesma Dr.
Las Cruces, NM
88007**

Mailing

**P.O. Box 866
Doña Ana, NM
88032**

Office

575-526-3491

Emergency

575-644-4027

Website

www.dawater.org

Servline

**By HomeServe
575-449-8055**

**"Nobody can go back
and start a new begin-
ning, but anyone can
start today and make a
new ending."**

-Maria Robinson-