

DOÑA ANA MUTUAL DOMESTIC WATER

CONSUMERS ASSOCIATION February 2025



Board Meeting
February 20, 2025

Last Day To Pay
February 20, 2025
before 3:00 P.M.

Disconnection Date
February 24, 2025

Current Bills Due
February 25, 2025
before 3:00 P.M.

Office Closure
February 17, 2025

Office Hours
Monday-Thursday
7:30 A.M.-5:30 P.M.
Friday
8:00 A.M.-5:00 P.M.
Closed 11-12 for lunch

“ If there ever comes a day when we can't be together, keep me in your heart. I'll stay there forever.”
-A.A. Milne-



WOULD YOU LIKE TO SUBSCRIBE TO OUR WEBSITE

Not receiving notices of water outages, alerts, or news? Please subscribe to our website at dawater.org. Hit the Subscribe Button> Name> Email> Cell Number> Subscribe.

LEAK INSURANCE PROGRAM

Doña Ana MDWCA leak adjustment program pays up to \$1,000.00 in water costs once in a 12 month period. Each customer will be automatically charged a monthly fee for each meter covered by this program, however you may opt out at any time. For leaks exceeding over \$1,000.00 the Association will allow payment arrangements . If you have any questions please email our Customer Service Department at customerservice@dawater.org.

PAYMENT BY MAIL

To prevent late fees, please mail your payment at least five to seven business days before the due date on your bill. Remember to include your payment voucher with all checks and money orders.

HAPPY VALENTINE'S DAY!

REPORTING SUSPICIOUS ACTIVITY

Should any of our members see any suspicious activity around hydrants, meters, or any of our facilities please contact Law Enforcement Authorities and our office at 575-526-3491. If after hours please contact our emergency on-call operator at 575-644-4027.

KEEP FIRE HYDRANTS CLEAR

Fire hydrants have several purposes: One of those is to prevent homes, neighborhoods, and buildings from burning down. Please do not block the hydrants with landscape, fencing, vehicles, garbage cans or any other objects. Hydrants need a 3 foot circumference clearance around the hydrant. This allows fire fighters the space to be able to properly operate a fire hydrant quickly and efficiently. Did you know that it is illegal to park 15 feet on either side of the hydrant? Lets all do our part and keep our neighborhood safe from fires!

REBEL ANGEL ALL BREED ANIMAL RESCUE

PET FOOD DRIVE

January 1st thru February 28th

ITEMS NEEDED FOR DOGS:

Purina One Dog Food, 4 Health Puppy Dry & Can Food, Purina Dog Chow Dry, Dog Kong (med/large), XL Dog Crate Mats, Pig Ear Chews, Bleach, Paper Towels, XL Puppy Pads, Towels and Blankets.

DROP OFF LOCATION: 5535 LEDESMA DR.

Construction Project Update for the Southeast Collection Project

Over the next month, Morrow Enterprises Inc. will be actively working to improve infrastructure in the Southeast Collection area. Key activities include:

- **Mainline Installation:** Work will continue on Keelo Road, Copa Lane, and Wendy Lane as Morrow Enterprises installs mainlines to enhance the area's utilities.
- **Pit and Yard Line Installations:** Pits and yard lines will be installed for various homes along these roads.
- **Paving Operations:** Paving will begin on San Ysidro and Doña Ana Rd, improving local road conditions.

Important Project Status Update: Please note that all connections on Hatfield Rd, Holliday Ln, Los Ranchitos, and Moose Ct are currently on hold until further notice. We will provide updates as soon as work resumes in these areas.

For Homeowners: If you are a homeowner and have not yet filled out an application but are interested in participating or would like more information, please contact our customer service department via email at customerservice@dawater.org.

Safety Reminder: As with any construction project, we ask the public to be mindful of the workers and staff involved. There will be heavy equipment on-site, with traffic controls, orange barrels and flaggers directing traffic. Please drive cautiously, obey traffic signs, and prioritize the safety of both workers and fellow community members.

Thank you for your cooperation and patience as we continue to improve the infrastructure in the Southeast Collection area.

POLICY FEATURE

Having our policy feature in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

INTERCEPTOR AND GREASE TRAP

The purpose of the Interceptor Policy is to protect the Publicly Owned Treatment Works (POTW) from blockages or other interferences which obstruct or reduce the designed flow of wastewater in the collection system (sanitary sewer) from the user to the wastewater treatment facility. Resultant sewer system overflows pose a threat to public health and safety. Further, odors from improperly maintained interceptors or grease traps may be objectionable and pose a public nuisance.

Applicability and Prohibitions

- A. This policy shall apply to all non-domestic users of the POTW.
- B. Grease traps or interceptors shall not be required for residential users.
- C. Facilities generating fats, oils, or greases shall install, use, and properly maintain appropriate Interceptors when needed to prevent discharge in excessive amounts. These facilities include but are not limited to restaurants, food manufacturers, food processors, hospitals, hotels and motels, prisons, nursing homes, and any other facility preparing, serving, or otherwise making any foodstuff available for consumption. Interceptor requirements also apply to facilities whose liquid waste discharge contains, or may contain, motor oil, sand, metal fragments, and other pollutants that originate from activities such as manufacturing, vehicle or equipment repair, maintenance, or washing.
- D. No user may intentionally or unintentionally allow the direct or indirect discharge of any sand, petroleum oil, non-biodegradable cutting oil, or any fats, oils, or greases of animal, plant, or petroleum origin into the POTW system in such amounts as to cause interference with the sanitary sewer collection and treatment system, or to cause pollutants to pass through the treatment works into the environment.

For the full policy, please see page 19-23 in our policy and Procedures Handbook



**COMMITTED TO
PROVIDE QUALITY
WATER AND
SANITATION
SERVICES FOR
MEMBERS OF OUR
COMMUNITY.**

**Physical
5535 Ledesma Dr.
Las Cruces, NM
88007**

**Mailing
P.O. Box 866
Dona Ana, NM
88032**

**Office
575-526-3491**

**Emergency
575-644-4027**

**Website
www.dawater.org**

**Servline
By HomeServe
575-449-8055**

**“Loved you yesterday,
Love you still, always
have, and always
will.”**

-Elain Davis-

