



DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION December 2022

ATTENTION ATTENTION ATTENTION ATTENTION ATTENTION



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Board Meetings

- ◆ December 01, 2022
- ◆ December 15, 2022

Last Day To Pay

- ◆ December 20, 2022
Before 3:00 p.m.

Disconnection Date

- ◆ December 21, 2022

Current Bills Due

- ◆ December 26, 2022
Before 3:00 p.m.

Office Closure

- ◆ December 23, 2022
- ◆ December 26, 2022

Office Hours

- ◆ Monday-Thursday
7:30 a.m.-5:30 p.m.
- Friday
8:00 a.m.-5:00 p.m.
- Closed 11-12 for lunch

"It's not what's under the Christmas tree that matters, it's who's around it."

-Charles M. Schulz-

Dona Ana MDWCA would like to inform our members that this mailing was not sent out from our office. Please do not attempt to reply to this notice. If you have any questions please contact our Customer Service Department at 575-526-3491.

WATER UPDATE

SORRY WE MISSED YOU

Presorted
First Class Mail
U.S. Postage
PAID
Permit # 635
Corona, CA

ADDRESS SERVICE REQUESTED

877-977-8626

CODE: _____

Family: _____

House Address: _____

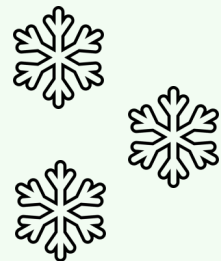
We were here on: _____
Esquemas Aquí
Please call us ASAP between 9am - 7pm
Favor de comunicarse lo mas pronto posible entre 9am - 7pm
We are a private company not related to the Water Department

SE COLLECTION PROJECT

The SE Collection Project is still awaiting approval from the Federal level in Washington, DC. We are still accepting applications at this time to meet the minimum of 500 connections. Please stop by our office for additional information or call our customer service department at 575-526-3491. Thank you for your patience in this matter.

OUTDOOR HOME WINTERIZING TIPS

- ◆ Insulate all water pipes to prevent from freezing
- ◆ Drain all sprinkler systems for the winter season
- ◆ Drain and disconnect all water hoses to prevent from freezing
- ◆ Install a foam insulation cover to prevent your spigots from freezing



DONA ANA MDWCA WOULD LIKE TO WISH YOU AND YOUR FAMILY PEACE, HEALTH, HAPPINESS AND PROSPERITY IN THE COMING YEAR. MERRY CHRISTMAS!



BISCOCHITOS RECIPE

- ◆ 1 pound Morrell lard
- ◆ 1 cup sugar
- ◆ 1/2 cup orange juice
- ◆ 1 teaspoon ground anise
- ◆ 4 cups all purpose flour (approximately)

Topping

- ◆ 2 teaspoons ground cinnamon
- ◆ 1 cup sugar

Instructions

Preheat oven to 350°F. Beat lard and sugar in a bowl until fluffy and light, about 8 minutes. Add orange juice and ground anise, continue beating. Sift flour into mixture until formed and soft. (if the dough is sticky add more flour). Roll out dough to 1/4 inch thick. Cut with flour dusted cookie cutters. Bake in oven for 10- 12 minutes or until golden brown. Let them cool for a few minutes. Combine sugar and cinnamon in a bowl. Place baked cookie in sugar and cinnamon mixture. Place on cookie rack until completely cooled. ENJOY! Biscochitos recipe credited to Corrina Misquez.





EMERGENCY PREPAREDNESS TIPS

Having an emergency preparedness kit on hand can help keep your family safe during a disaster. Ask yourself, Are you Ready? It is strongly recommended that you have at least three days worth of food, water and medications on hand. Here is a list of what you should have in your kit.

- | | | |
|-------------------------|-------------------|--------------------------------|
| ◆ Water | ◆ Plastic Bags | ◆ Matches |
| ◆ Nonperishable Food | ◆ Extra Batteries | ◆ Multipurpose Tool |
| ◆ Battery-Powered Radio | ◆ Snacks | ◆ Sanitation Items |
| ◆ Flashlight | ◆ Blankets | ◆ Cash |
| ◆ First Aid Kit | ◆ Hand Warmers | ◆ Maps |
| ◆ Whistle | ◆ Extra Chargers | ◆ Copies of Personal Documents |
| ◆ Manual Can Opener | ◆ Medications | ◆ Dust Mask |

Cheer

Love

Joy

Believe

GALLONS PUMPED

For the month of October Dona Ana Mutual Domestic Water Consumers Association pumped 47,130,903 gallons of water for our members.

DROP BOX

Please note that the Drop Box will be locked after 3:00 p.m. on the 20th of the month and will not be re-opened until 7:30 a.m. on the 22nd of the month. Date may vary depending on weekends or holidays.

Past due accounts after 3:00 pm on the 20th will incur a non-payment fee of \$36.75 and must be paid with past due balance to avoid disconnection. If you have any questions please contact our customer service department at 575-526-3491.

FELIZ NAVIDAD!

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

PAYMENT OPTIONS

On-line: www.dawater.org: Payments can be made 24 hours a day. You will be required to have either registered the account or by quick pay. This method can be done with a credit card, debit card or e-check. Please be aware there will be a surcharge of \$1.25 per transaction.

Over the Phone Payments (IVR System): Payments can be made over the phone by calling our office at (575) 526-3491 option 1. This feature is available 24 hours a day 7 days a week. The system will require you to have your account number and the numerical number of the address you would like to pay. Payments can be made with a credit or debit card.

Pay Via Text (IVR System): User calls into the IVR and select the option to sign up for Pay Via Text. The system will send the user a text message for confirmation. After the user confirms the enrollment, the system will send the user a text message when a new balance is available on the user's account. To make a payment, the user will reply to the text with "Pay" and the system will send the user a confirmation text with the receipt number.

Drop Box Payments: Payments can be made with check or money order at 5535 Ledesma Dr. Las Cruces, NM 88007.

ALL ELECTRONIC PAYMENTS WILL INCUR A 3.25% CONVENIENCE FEE.



**COMMITTED TO
PROVIDE QUALITY
WATER AND
SANITATION
SERVICES FOR
MEMBERS OF OUR
COMMUNITY.**

Physical

5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing

P.O. Box 866
Dona Ana, NM
88032

Office

575-526-3491

Emergency

575-644-4027

Website

www.dawater.org

Servline

By HomeServe

575-449-8055



"Christmas is doing a little something extra for someone."

-Charles M. Schultz-

