

# DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

August 2021



## INSIDE THIS ISSUE

- ◆ Back to School Drive
- ◆ New Rate Schedule
- ◆ Job Opportunities
- ◆ Ace Program
- ◆ District 3 Board Member
- ◆ Southeast Collection
- ◆ Brown Water
- ◆ Suspicious Activity
- ◆ Policy Feature

### Board Meetings:

- ◆ August 5, 2021
- ◆ August 19, 2021

### Last Day to Pay:

- ◆ August 20, before 3:00p.m.

### Disconnection Date

- ◆ August 23, 2021

### Current Bills Due

- ◆ August 25, before 3:00p.m.

### Office Hours:

- ◆ **Monday thru Thursday**  
7:30 a.m. - 11:00 a.m.  
12:00 p.m. - 5:30 p.m.
- ◆ **Friday**  
8:00 a.m. - 11:00 a.m.  
12:00 p.m. - 5:00 p.m.

***"The capacity to learn is a gift; the ability to learn is a skill; the willingness to learn is a choice".***

***-Brian Herbert-***



## ***BACK TO SCHOOL DRIVE***

Dona Ana MDWCA will be hosting our 2021-2022 academic year Back to School Drive. Donations will be accepted from July 1, 2021 through August 5, 2021 at 5535 Ledesma from 7:30 a.m. to 11:00 a.m. and 12:00 p.m. to 5:30 p.m. The following supplies are needed:

- ◆ No. 2 pencils
- ◆ Bottles of Glue
- ◆ Erasers
- ◆ Composition notebooks
- ◆ Pencil sharpeners
- ◆ Rulers
- ◆ Colored pencils
- ◆ Tissues
- ◆ Lysol wipes
- ◆ Scissors
- ◆ Markers
- ◆ Pens
- ◆ Crayons
- ◆ Glue sticks
- ◆ Sharpies

***DAMDWCA WOULD LIKE TO WELCOME ALL STUDENTS BACK TO SCHOOL!***

## ***NEW RATE SCHEDULE FY22***

This is to inform our customers at DAMDWCA of the new water rates that will go into effect July 2021 billing cycle. If you have any questions or concerns, please contact our customer service department at 575-526-3491 or visit our website at [www.dawater.org](http://www.dawater.org).

Monthly Base Charge		
Meter Size		
Meter Size	New Rates Water	New Rates Wastewater
5/8" x 3/4"	\$20.31	\$17.93
1 inch	\$28.65	\$18.61
1 ½ inch	\$42.55	\$19.75
2 inch	\$103.73	\$24.73

Water Usage Rates Per 1,000	
Gallons	New Rate
0-4,999	\$2.40
5,000-9,999	\$3.19
10,000-19,999	\$4.26
20,000 +	\$5.69
Wastewater Usage Rates Per 1,000	
Volume Charge-All \$3.85	

## ***JOB OPPORTUNITIES***

Dona Ana Water is looking for a Certified Operator to join our team. We offer variety of highly competitive and comprehensive benefits for our employees, from health insurance to retirement. Please refer to our website at [www.dawater.org](http://www.dawater.org) to apply.

## ***ACE PROGRAM***

Dona Ana MDWCA is actively seeking a high school senior student enrolled in the 2021 – 2022 Ace Program to earn credit towards graduation by participating in a hands-on career opportunity, while getting paid! This office position will provide & develop new skills, form positive relationships with professionals and can provide valuable references for full-time employment, college admissions, and scholarships. To be considered you must reside in the district, submit a letter of interest, a completed application (which can be found on our website [www.dawater.org](http://www.dawater.org)) and a resume to Margo Lopez, Office Manager at [margo@dawater.org](mailto:margo@dawater.org). This position will remain open until filled.

## ***DISTRICT 3 BOARD MEMBER***

DAMDWCA is seeking a Board Member who resides in District 3. A Board Member is expected to maintain their leadership role through the use of reasonable care and good judgement for making decisions on behalf of the interest of the Association while complying with governing documents. Please contact our office at 575-526-3491 for more details.

## **SOUTHEAST COLLECTION SYSTEM UPDATE**

We are excited to begin our final phase of the Southeast Collection System Project. The project is currently at 95% complete for design and is being reviewed by the funding agency. This phase is expected to begin construction in Winter of 2021. The construction will include the installation of approximately 55,000 Linear Feet (LF) of 4 - inch, 6 - inch, 8 - inch, and 10 - inch vacuum sewer pipe and related infrastructure including vacuum calve pits and buffer tanks. There will be over 500 new sewer connection that will be installed including service piping, wyes, cleanouts, air terminals, and septic tank abandonment.

This project will provide over 600 homes the option to connect to the sewer system and have their septic tank or cesspool removed. The project has received \$15,252,100 in funding with \$11,026,100 in grant funds and \$4,226,000 in a low cost loan. The funding for this project will include covering the cost of the impact fee or decommissioning of septic tank and cesspools for customers in the project area for over 500 homes. Starting March 1, 2021, the Association will begin accepting applications for homeowners who wish to connect to the system. The grant funds that will pay for the impact fee, decommissioning of the septic tank or cesspool, as well as the customers connection to the system will be granted on a first come first serve basis. Once we run out of funding for that part of the project any homes who wish to connect will be required to pay the full connection and impact fee as well as hire a certified plumber to complete the work on their private property. Refer to our website for a brief presentation under upcoming projects. Please contact one of our Customer Service Representatives for more information on signing up for service. Watch your mail for letters that were sent out in April.

## **BROWN WATER**

Please call Dona Ana MDWCA **IMMEDIATELY** when you experience discolored or brown water to have our operators flush the lines in the affected area. Our office number is 575-526-3491.

## **REPORTING SUSPICIOUS ACTIVITY**

Should anyone see any suspicious activity around hydrants, meters or any of our facilities please contact Law Enforcement Authorities and our office at 575-526-3491. If after hours please contact our emergency on call operator at 575- 644-4027.

## **POLICY FEATURE**

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

## **METER TAMPERING, DAMAGE AND/OR THEFT OF METERING OR MONITORING EQUIPMENT**

Doña Ana MDWCA shall have the right to disconnect or refuse to connect or reconnect any utility service where there is evidence that Doña Ana MDWCA metering or monitoring devices have been tampered with, damaged or stolen. Doña Ana MDWCA shall immediately disconnect the water meter and assess the user \$300.00 per meter for tampering, damaging and/or theft of equipment. The tampering, damage and or theft assessment shall be paid in full and any delinquent balance paid before service is reactivated or reconnected.

Meter tampering, damage and/or theft of metering or monitoring equipment is defined as, but not limited to:

- ◆ meter lock broken.
- ◆ curb stop damaged or broken.
- ◆ register damaged or disconnected.
- ◆ meter lock removed.
- ◆ meter broken .
- ◆ meter stolen.
- ◆ unauthorized connection inserted or connected to the system.
- ◆ damage and/or theft of \cutting or disconnecting AMR cable from meter .



**Committed to provide quality water and sanitation services for members of our Community.**

**Physical**  
5535 Ledesma Dr.  
Las Cruces, NM  
88007

**Mailing**  
P.O. Box 866  
Dona Ana, NM  
88032

**Office**  
575-526-3491

**Emergency**  
575-644-4027

**Website**  
www.dawater.org

**Servline**  
**By HomeServe**  
575-449-8055

***"Education is the passport to the future, for tomorrow belongs to those who prepare for it today".***

***-Malcolm X-***

