

DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION April 2023



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Board Meeting

- ◆ April 20, 2023

Last Day To Pay

- ◆ April 20, 2023
Before 3:00 p.m.

Disconnection Date

- ◆ April 24, 2023

Current Bills Due

- ◆ April 25, 2023
Before 3:00 p.m.

Office Closure

- ◆ April 7, 2023

Office Hours

- ◆ Monday-Thursday
7:30 a.m.-5:30 p.m.
- Friday
8:00 a.m.-5:00 p.m.
- Closed 11-12 for lunch

"Spring will come and so will happiness. Hold on. Life will get warmer."

-Anita Krizzan-



ATTENTION LANDLORDS

Filling out the Landlord Utility Agreement for rental properties, will allow Dona Ana MDWCA to transfer water and/or wastewater to the Landlord without interrupting service. This option will save the Landlord \$36.75 in connection fees. Please call our Customer Service Department at 575-526-3491 for any questions, or visit our website at dawater.org to upload the form.

E-BILL (ELECTRONIC BILLING)

What are the benefits of Electronic Billing?

- ◆ Helps reduce paper
- ◆ Cost effective
- ◆ No more waiting for your bill in the mail
- ◆ Reduces waste

Once enrolled you will receive a monthly email letting you know that your water bill is ready to view. Please go to dawater.org, and select Customers Tab > Customer Forms > Customer Update Form, then mail or email back to customerservice@dawater.org.

CLOSURE

In observance of Good Friday, our office will be closed Friday, April 7, 2023. We will resume normal business hours on Monday, April 10, 2023.



BLESSED PEACE LOVE FLOWERS HAPPY

WASTEWATER CALCULATION

If a leak was discovered between mid November thru mid February and a repair was made, the customer must present a receipt to qualify for a wastewater adjustment. For more information please call Customer Service at 575-526-3491.



HONEY GLAZED HAM RECIPE

Ingredients

- ◆ 10lb fully cooked spiral ham
- ◆ 1/4 cup unsalted butter
- ◆ 1 cup brown sugar
- ◆ 1/2 cup honey
- ◆ 2 tbsp dijon mustard
- ◆ 1/4 cup pineapple juice
- ◆ 1/2 tsp garlic powder
- ◆ 1/2 tsp paprika

Instructions

- ◆ In a large saucepan over medium heat, melt butter then whisk in brown sugar, honey, mustard, pineapple juice, garlic powder, and paprika. Cook 5 minutes.
- ◆ Preheat oven to 350°, cover bottom pan with foil going up the sides, then spray with cooking spray
- ◆ Place the ham cut side down, then score.
- ◆ Brush 1/3 glaze over the top of the ham.
- ◆ Bake for 1 1/2 hours, then turn oven to 425°, and brush ham again with the remaining glaze.
- ◆ Bake an additional 15 minutes.
- ◆ Rest your ham for about 10 minutes, then serve.

-RECIPE CREDITED TO GRANDBABY CAKES-

WATER CONSERVATION

Dona Ana MDWCA water schedule allows Homeowners with even addresses to water on Sunday, Wednesday, and Friday. Homeowners with odd numbers water on Tuesday, Thursday, and Saturday with no residential watering on Monday. This recommended water schedule is in effect from April 1, 2023 through September 30, 2023. Please no watering between the hours of 9:00 AM and 5:00 PM. Remember water is a precious commodity!

Apply mulch around shrubs to reduce evaporation



Only water your lawn and garden in the morning or late in the evening

DISCONNECTION DATE REMINDER

The last day to pay before disconnection day is April 20, 2023 before 3:00 p.m. Please get your payments in on time to avoid disconnection fees.

GALLONS PUMPED

For the month of February Dona Ana Mutual Domestic Water Consumers Association pumped 37,346,463 gallons of water for our members. We encourage our members to use water efficiently every day.

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

INTERCEPTOR AND GREASE TRAP

The purpose of the Interceptor Policy is to protect the Publicly Owned Treatment Works (POTW) from blockages or other interferences which obstruct or reduce the designed flow of wastewater in the collection system (sanitary sewer) from the user to the wastewater treatment facility. Resultant sewer system overflows pose a threat to public health and safety. Further, odors from improperly maintained interceptors or grease traps may be objectionable and pose a public nuisance.

Applicability and Prohibitions

- A. This policy shall apply to all non-domestic users of the POTW
- B. Grease traps or interceptors shall not be required for residential users.
- C. Facilities generating fats, oils, or greases shall install, use, and properly maintain appropriate Interceptors when needed to prevent discharge in excessive amounts. These facilities include but are not limited to restaurants, food manufacturers, food processors, hospitals, hotels and motels, prisons, nursing homes, and any other facility preparing, serving, or otherwise making any food items available for consumption. Interceptor requirements also apply to facilities whose liquid waste discharge contains, or may contain, motor oil, sand, metal fragments, and other pollutants that originate from activities such as manufacturing, vehicle or equipment repair, maintenance, or washing.
- D. No user may intentionally or unintentionally allow the direct or indirect discharge of any sand, petroleum oil, non-biodegradable cutting oil, or any fats, oils, or greases of animal, plant, or petroleum origin into the POTW system in such amounts as to cause interference with the sanitary sewer collection and treatment system, or to cause pollutants to pass through the treatment works into the environment.

Schedule of Penalties

- A. If Doña Ana MDWCA determines that a generator is responsible for a blockage of a collection system line, the user shall be subject to a penalty of \$100 for the first violation, \$200 for a second violation, and \$500 for the third violation within a two-year period. Persistent violations shall result in an increase in penalty up to \$500/day and may also result in termination of services. For the full policy please see pages 19 thru 23 in our Policy Handbook.



COMMITTED TO PROVIDE QUALITY WATER AND SANITATION SERVICES FOR MEMBERS OF OUR COMMUNITY.

Physical
5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing
P.O. Box 866
Dona Ana, NM
88032

Office
575-526-3491

Emergency
575-644-4027

Website
www.dawater.org

Servline
By HomeServe
575-449-8055

***“The first blooms of spring always make my heart sing.”
-S. Brown-***

