DOÑA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

September 2026

Board Meeting
September 17, 2026
at 3:00 P.M.

Last Day To Pay
September 21, 2026
before 3:00 P.M.

Disconnection Date
September 22, 2026

Current Bills Due
September 25, 2026
before 3:00 P.M.

Office Hours
Monday-Thursday
7:30 A.M.-5:30 P.M.
Friday
8:00 A.M.-5:00 P.M.
Closed 11-12 for lunch

Office Closure
September 7, 2026

"September, I'm ready for the beauty you bring."

-Unknown-

REPORT A PROBLEM

Need to report a problem? Please visit our website www.dawater.org and follow these steps. Click Report A Problem> Department to Contact> Name> Email Address> Phone> Subject> Message> Submit. For immediate emergencies after hours, contact our On-Call Operator at 575-644-4027.

RETURNED FEES

Any payment that is returned from your bank will accrue a fee of $36.75 to your account. Upon the occurrence of two (2) returns within a twelve (12) month period you will be required to pay in the form of cash, money order, or cashier's check. If you have any questions, please email our Customer Service Department at customerservice@dawater.org

CALL NM811 BEFORE YOU DIG

Doña Ana MDWCA reminds all members to call NM811 (800-321-2537) before starting any digging project. Whether you are planting trees, installing a fence, building a deck, installing a pool, installing a sprinkler system, etc., you need to contact NM811 two days before you dig. NM811 is a free service for everyone to use to help locate underground utility lines. Once the lines are marked you can safely begin to dig. Below is the color code of utility markings. To learn more, visit www.nm811.org.

N M 8 1 1	WHITE: PROPOSED EXCAVATION	N M 8 1 1
	PINK: TEMPORARY SURVEY MARKINGS	
	RED: ELECTRIC POWER LINES, CABLES, CONDULT	
	YELLOW: GAS, OIL, STEAM, PETROLEUM, GASEOUS MATERIALS	
	ORANGE: COMMUNICATION, ALARM OR SIGNAL LINES, CABLES	
	BLUE: POTABLE WATER	
	PURPLE: IRRIGATION, RECLAIMED WATER, SLURRY LINES	
	GREEN: SEWER AND DRAIN LINES	

EMPLOYEE SPOTLIGHT

Happy Work Anniversary! Congratulations to Juan Carlos Bustamante on his 3- Year Work Anniversary and Mataeus Bustamante on his 2-Year Work Anniversary. Your reliability and positive attitude have been invaluable to Doña Ana MDWCA. Thank you for being an important part of our team, and we look forward to celebrating many more years together.

CARLOS

MATAEUS

RECOMMENDED WATER SCHEDULE

To help conserve our precious water resources, Doña Ana MDWCA's recommended water schedule is in effect until September 30th. Even-Numbered Addresses water on Sunday, Wednesday, and Friday. Odd-Numbered Addresses water on Tuesday, Thursday, and Saturday. No residential watering on Monday. SAVE EVERY DROP, FOR A BETTER TOMORROW!

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

BACKFLOW PREVENTION AND CONTROL

Doña Ana Mutual as owner and operator of a regulated water supply system has responsibility under the Federal Safe Drinking Water Act and amendments to provide drinking water which is free from contaminants in excess of maximum contaminant levels as specified by state and federal regulations. The drinking water regulations adopted by the New Mexico Environment Department and amendments prohibit physical connections between a water supply system and any unregulated water source that is not protected from backflow.

This policy prohibits and controls connections to the water supply system owned and operated by Doña Ana MDWCA through which a backward flow of gases, liquids, or solids could occur and contaminate the public water supply system.

This policy establishes a program for backflow prevention and control which will systematically and effectively protect the public water supply system. Practical information, measures, and specifications shall be contained in the Backflow Prevention and Control Manual (Manual), which is available from Doña Ana MDWCA Customer Service Department.

This policy applies to all commercial and industrial water supply connections. Compliance with this policy is a condition to receiving water service from Doña Ana MDWCA.

RESPONSIBILITY

It is the general duty of both water provider and water user to prevent and control contamination of the water supply system. Prevention and control of backflow to the public water supply system and within the user's premises requires cooperation between Doña Ana MDWCA and the user. Doña Ana MDWCA responsibility extends from the source of water through its treatment and delivery to its meter at the user's service connection. The user's responsibility extends from the service connection to within and from his/her premises.

1. Doña Ana MDWCA is responsible for protecting the public water supply system from contamination caused by backflow. To this end, the Executive Director and designated agents shall develop, implement, and direct a systematic and effective program. All practical information, measures, and specifications of the program shall be published in the Manual, which will be updated periodically under his/her authority.

For the full Policy, please see pages 16-18 in our Policy Handbook

Quality On Tap!

COMMITTED TO PROVIDE QUALITY WATER AND SANITATION SERVICES FOR MEMBERS OF OUR COMMUNITY.

Payment Address
P.O. Box 15124
Sacramento CA,
95851-0124

Physical
5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing
P.O. Box 866
Doña Ana, NM
88032

Office
575-526-3491

Emergency
575-644-4027

Website
www.dawater.org

Servline
By HomeServe
575-449-8055

"September is the perfect blend of summer's farewell and Autum's embrace."
-Unknown-