DOÑA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

October 2026

Board Meeting
October 15, 2026
at 3:00 P.M.

Last Day To Pay
October 20, 2026
before 3:00 P.M.

Disconnection Date
October 21, 2026

Current Bills Due
October 26, 2026
before 3:00 P.M.

Office Closure
October 12, 2026

Office Hours
Monday-Thursday
7:30 A.M.-5:30 P.M.
Friday
8:00 A.M.-5:00 P.M.
Closed 11-12 for lunch

"Life starts all over again when it gets crisp in the fall."
-F. Scott Fitzgerald-

WASTEWATER CALCULATIONS

We would like to remind our members who receive wastewater services that your annual calculations will be based on the following reading dates; mid November 2026, through mid-February 2027, and becomes effective on your April 1st, 2027, billing. During this time if you experience a water leak, Doña Ana MDWCA will re-evaluate your account for a possible adjustment on your wastewater calculation. You must notify our Customer Service Department within 3 months of the leak. We will require that you provide us with a receipt to show proof that the leak has been repaired. Any questions please email our Customer Service Department at customerservice@dawater.org.

RENTING A PROPERTY? TENANT APPLICANTS WILL NEED:

1- Completed Application with Signature
2- Valid ID or Passport
3- Current Lease Agreement
4- Deposit-will be due on first billing cycle

You can find all our forms at www.dawater.org under the Customer Tab> Customer Resources> Customer Forms, then submit them to Customer Service @ customerservice@dawater.org . All fees will be charged on the first billing cycle.

EMPLOYEE SPOTLIGHT

Congratulations to Mataeus Bustamante for completing and passing his Water Level 1 State Certification. Thank you for your commitment to Doña Ana MDWCA. Keep up the hard work Mataeus!

Also, a huge shout-out to Cynthia Shelsea on her 26th Year Work Anniversary. Thank you for your incredible dedication and for being such a fantastic team player. We appreciate everything you do for Doña Ana MDWCA.

MATAEUS

CYNTHIA

QUICK REMINDER FOR ALL MEMBERS!

Did you know the bottom section and reverse side of your monthly water bill holds key updates? Taking a moment to review these notices will help you stay informed. Please make sure to look at this section each month for important dates and notices which include:

- Last Day To Pay
- Current Due Date
- Disconnection Date
- Important Notices
- Holiday Office Closures

Adding a reminder to your calendar as soon as your bill arrives is a great way to avoid paying late fees. Thank you for your attention to this matter.

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

RESIDENTAL SERVICE AVAILABILITY

Available in the Doña Ana MDWCA water service area for the exclusive use of a single metered family residence for domestic purposes. Service to buildings attached to the residence, including garages and other minor buildings for the use of the residents, may also be through the residential meter. Service to a residence, which is used in part for commercial purposes, but the predominant usage is for residential purposes, shall be served under this rate schedule.

Landscape water meter available per Landscape Meter schedule terms and conditions.

RATE (Effective September 1, 2026)

The bills are the sum of:

Access Charge

5/8" x 3/4" $26.91

1" $37.94

1 1/2" $56.34

2" $137.39

Volume Charge

Up to 4,999.....$3.18

5,000 – 9,999.....$4.23

10,000 – 19,999.....$5.64

20,000 and over $7.55

Applicable Taxes & Water Conservation fees are not included in Cost-of-Service Rates.

For the full Policy please see page 26 in our Policy and Handbook.

Quality On Tap!

COMMITTED TO PROVIDE QUALITY WATER AND SANITATION SERVICES FOR MEMBERS OF OUR COMMUNITY.

Payment Address
P.O. Box 15124
Sacramento CA,
95851-0124

Physical
5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing
P.O. Box 866
Doña Ana, NM
88032

Office
575-526-3491

Emergency
575-644-4027

Website
www.dawater.org

Servline
By HomeServe
575-449-8055

"Autumn shows us how beautiful it is to let things go."
-unknown-